



**URGENT**

**Customer Proprietary Network Information Notice of Changes**

The FCC has implemented new rules that will further strengthen the protection of your Customer Proprietary Network Information (CPNI). This effort by the FCC is in response to the practice of “pretexting” and provides additional privacy safeguards that will limit unauthorized access to your CPNI.

“Pretexting” is the practice of pretending to be a particular customer or other authorized person in order to obtain access to that customer’s call detail or other private communication records. Several changes will be implemented that will affect the way Mobius Communications Company will conduct business with you in the future. Specifically, we are required to: (1) implement passwords for any customer-initiated calls requesting call detail, (2) to be able to authenticate who you are as well as any additional authorized contacts you add to your account and (3) we are to notify you, as well as law enforcement, should there be any unauthorized changes to your password, address or account information.

The new rules require that you provide a password before Mobius Communications Company can release certain information about your account. To establish a password, please, call our office at (308) 487-5500 or fill out the information below and return to our office.

**Mobius Communications Company  
PO Box 246  
Hemingford, NE 69348**

In order for Mobius Communications Company to discuss any details about your account with another party (Examples: spouse, family members, friends, tax consultants) they must be authorized by you and added to your account. If you would like to add another authorized contact to your account please, fill out the information below or contact a customer service representative at (308) 487-5500.

These rule changes are meant to protect you and your valuable customer proprietary information and to safeguard your privacy. Please, contact us with any questions or concerns.

You may either call (308) 487-5500 and give the following information to one of our customer service representatives or fill out the following information and return with your next payment.

Question for authentication: (Choose one)

What is your pet’s name? \_\_\_\_\_ or  
What was your first car? \_\_\_\_\_

\_\_\_\_\_ No. I do not want to add any additional authorized contacts to my account.

\_\_\_\_\_ Yes. I would like to add the following as authorized contact for my account.

\_\_\_\_\_  
\_\_\_\_\_

Name on Account: \_\_\_\_\_

Account Telephone Number(s): \_\_\_\_\_

Service Address: \_\_\_\_\_

Restricted Information Password: \_\_\_\_\_

*(Account passwords CANNOT include information taken from the customer’s “life history” including such things like: Social Security Number, the last four digits of that Social Security Number, Mother’s Maiden Name, Address, Date of Birth, or any Account Information)*

Authorized By: \_\_\_\_\_  
*(Signature of Person Currently Listed on Account)*

Date: \_\_\_\_\_